

JOURNAL ARTICLE PUBLICATION STATEMENT

Letter Of Accepted (LoA)

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Dear.

Bakhita Utrujjah, Ken Norton Hutasoit, Zaldy Handi Aditia

Thank you for submitting your best article to be published on **Jurnal Cakrawala Akademika** with the title:

**"Peran Public Relations Dalam Mengelola Komunikasi Terhadap Keluhan
Konsumen Di Media Sosial TikTok Pada Perusahaan PT Pacific Indah
Pratama"**

Based on the results of the review and the decision of the editorial team, the article is declared **ACCEPTED** for publication in the **Jurnal Cakrawala Akademika** edition **Volume 3 Number 2**

Thus we submit this letter of information to be used as it should be, we express our gratitude.

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Palembang, 06 October 2026
Editor In Chief



Winda Eprilia, S.Pd.,Gr.,M.Pd.

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