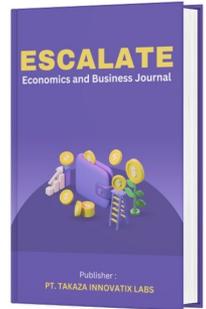




LEMBAGA PENELITIAN DAN PENGEMBANGAN PUSTAKA CENDEKIA

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Dear.

Debora Astin Masangin, Wilia Ismiyarti

Thank you for submitting your best article to be published on **Escalate : Economics and Business Journal** with the title:

"Pengaruh E-Service Quality, Fitur Interaktif dan E-Satisfaction terhadap Loyalitas Pelanggan pada mahasiswa Universitas Teknologi Sumbawa "

Based on the results of the review and the decision of the editorial team, the article is declared **ACCEPTED** for publication in the **Escalate : Economics and Business Journal** edition **Volume 4 Number 1**

Thus we submit this letter of information to be used as it should be, we express our gratitude.

No Reg : LOA20260124070346

Palembang, 24 January 2026
Editor In Chief



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Prof. Dr. Nur Afifah., SE., M.Si

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Jl. Sei Sahang, NO. 5296, Kec. IB 1, Kel. Lorok Pakjo, Kota Palembang
0895404313613 / 081274887803
admin@jurnalpustakacendekia.com